

# EXHIBIT 11

Message

**From:** Patricia Love [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=04ECBAD40743497F87B4C5DC42908D3D-PATRICIA LO]  
**Sent:** 3/7/2018 12:01:03 AM  
**To:** Michelle Keeney [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5fa95f7b3a4c4e5e94baa67625bda28d-Michelle Ke]; Theodore Hauser [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ffd11623fbe34df9840014420500f9c0-Theodore Ha]  
**CC:** Joshua Johnson [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f15ef1d81feb48898cfd659d25447627-Joshua John]  
**Subject:** Re: Kitchen staff and the their lunches.

Michelle,

Thanks for the look behind the allegation. Continue to have food service staff communicating with security supervisors. Any and all normal and deviations from the normal operations should always be documented in the kitchen log book. It seemed from the email from Hauser there was a great deal on frustration. Please try to make a personal effort to speak to Sgt. Hauser to clear the air. He may have additional information we just didn't capture. There may be more to the story.

Thanks again.

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**From:** Michelle Keeney  
**Sent:** Tuesday, March 6, 2018 10:32:47 AM  
**To:** Patricia Love; Theodore Hauser  
**Subject:** Re: Kitchen staff and the their lunches.

After review of the afternoon's Kronos and speaking with the crew, the following is my findings.

1. On Saturday they were only able to run three chow halls at dinner because they had only six detainee workers, one of them being a dishwasher and they were told there wasn't enough officers to run four chow halls. Chow ran from 1610 to 1800.
2. On Sunday afternoon however the food service workers all took their lunches and were back in the kitchen to make satellite trays by 1525 which is fine time. The only person who takes their lunch break at or during chow time is the cook supervisor and that is because he is finished cooking. The reason they only ran three chow halls was because they only had seven detainees, two of which were dishwashers. They asked the officers and they said that it was fine to run three chow halls. According to our logbook chow ran from 1600 to 1745.

These chow times are the normal times for chow to run and I'm not sure I understand the efficiency issue.

Going forward, I have explained very explicitly to my crew, we are to run four chow halls at all times unless it is granted by the Watch Office and we have written permission in our logbook.

Michelle J Keeney  
FOOD SERVICE PRODUCTION SUPERVISOR

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**From:** Patricia Love  
**Sent:** Sunday, March 4, 2018 6:55:14 PM  
**To:** Theodore Hauser; Michelle Keeney  
**Subject:** Re: Kitchen staff and the their lunches.

Thanks for the information. I'll ask Me. Keeney to look into what happened tonight. It is never our expectation to run fewer than all 4 dining halls. There may have been an earlier issue that impacted late lunches. Let's ask some questions.

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Pat Seibert-Love  
Assistant Warden-Security  
[Sent from mobile]

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**From:** Theodore Hauser  
**Sent:** Sunday, March 4, 2018 4:50:03 PM  
**To:** Albaro Albanes; Candy Williams; Donald Fessenden; Garrett Colwell; Gregory Hillers; James Janecka; Kenneth Reveteriano; Laurel Withers; Nathan Allen; Theodore Hauser; Barry Belt; Christopher Lechuga; Chrystal Castanon; Donald Dutcher; Esteban Guerrero; Jane Diaz; Joanne Crowder; Johnny White; Jordan Bunn; Joshua Johnson; Leo Mccusker; Matthew Hotter; Miguel Castaneda; Nicholas Mareello; Oswaldo Gonzalez; Patricia Love; Porschea Bowdre; Ray New; Regina Duran; Samuel Gross; Sandra Briseno  
**Cc:** Michelle Keeney  
**Subject:** Kitchen staff and the their lunches.

FYI-

I am not sure what the exact shift schedule is for the Kitchen Staff, however I find it very inconvenient for 2nd Watch Security Staff to run Chow efficiently when Kitchen Staff seems to take their lunch when we are starting chow.

This evening we are only running 3 Chow Halls again because in addition to be lacking detainee workers, Kitchen Staff took their lunch. It just seems like this could be remedied with better planning perhaps. I know we all have time constraints for our lunches, But I think there could be a way to remedy this situation.

Thank you

***T. Hauser***

Watch Sergeant

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